

Terms of Service

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Definitions

Words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

- **Site** refers to any website owned by BoostBytes, including but not limited to:
 - boostbytes.net
 - auran.nl
 - auran.io
 - trodu.net
- **Service** refers to any software program owned by BoostBytes, including but not limited to:
 - Auran
 - Trodu
- **Product** refers to a Site or Service or both.
- **User** (or “The User”) means the individual (person, company, or other legal entity) accessing or using a Site or Service.
- **Terms** mean these Terms and Conditions that form an agreement between the User and BoostBytes regarding the use of Products.
- **Account** means an account under the name of a User in relation to a Service subscribed to by the User.
- **Customer** refers to the User that owns an Account.
- **Password** means a key used to get access to an Account.
- **Data** means recorded information, regardless of the form or the media on which it may be recorded. Data includes, but is not limited to, information generated by a User, generated by BoostBytes employees, or generated by a Service, and can be displayed or published on a Product.
- **Workspace** means a digital collection of Data shared between one or more Accounts within a Service.
- **Credit** means a token that grants an Account within a Workspace access to perform an action, further specified by the specific type of Credit, whereafter a Credit is deducted from their balance.

1. Sites and Services

These Terms apply to all Products owned by BoostBytes, and are an agreement between the User and Boostbytes regarding the use of all Products.

1.1 Access

Access to Products may be temporarily suspended due to system errors, maintenance windows or for any reason beyond our control. Further, we may suspend or terminate access to or use of a Product at our sole discretion and without prior notice to the User if the User violates any of these Terms. Upon Workspace termination on a Service all associated Accounts will lose their Access to the related Service. The User acknowledges that BoostBytes is not liable for any losses or damages, including loss of their content, resulting from the suspension or termination of their access to or use of the Product. The User is responsible for maintaining their own functional internet connection of sufficient speed with access to the Products. BoostBytes is not responsible for any outages, slow connection speeds, or lost productivity caused by the internet connectivity of the user.

1.2 Specific Terms

There can be more specific Terms for a specific Product the presence of more specific Terms does not invalidate these general Terms, they amend each other. In case a clause in the more specific Terms conflict with these general Terms in this document, the clause in the more specific Terms takes precedence.

2. Payments

BoostBytes will invoice the Account for any contractually binding services using the agreed upon price at purchase, plus value added tax (Dutch BTW). The invoices must be paid using the agreed upon means of payment, and the Customer is obligated to comply with the terms and conditions of any used payment service.

2.1. Subscriptions

Subscriptions are contracts between the Customer and BoostBytes to purchase a product on a recurring basis, referred to as a billing cycle. Billing cycles are one month long unless specified otherwise. Subscriptions are recurring indefinitely unless stated otherwise at the start of a subscription or canceled by BoostBytes or the Customer as defined in 2.5.

The billing date is on the starting day of the subscription and on the same day every billing cycle after that. BoostBytes is authorized to automatically charge for the price of the products in the subscription on the billing date via the agreed upon payment method.

2.2 Subscription fee changes

BoostBytes retains the right to change the prices of subscriptions previously agreed upon. The Customer will be provided with at least 30 days prior notice, by form of an email to their specified address, before their next billing cycle at the changed rate, the Customer automatically agrees with the changes if they continue to use the product after the date specified in the notification. In case the price increases to above their initially agreed upon rate, the Customer has the right to withdraw from any contract or subscription without a penalty.

2.3 Subscription Cancellation

Subscriptions can be canceled at any time by the Customer, unless specified at the start of the subscription. In case of cancellation, the next billing cycle(s) will not be charged, no Products will get delivered, and no refunds will be provided for the previous billing cycles. BoostBytes reserves the right to terminate or cancel subscriptions at any time before the next billing cycle.

2.4 Refunds

No refunds are provided unless specific criteria are met as mentioned prior to purchase, or where required by law, or where defined in these Terms. It is up to BoostBytes discretion to evaluate whether criteria for refunds are met. Refunds may be provided in the form of Workspace Credit(s), see section 2.6

2.5 Late payments

Payments should be made by the invoice date, specified on the invoice or on the Service. Until the payment is received by BoostBytes, BoostBytes will not be required to deliver or start delivering or grant access to any Products or Credits for which the payment is due.

If payment is not received 3 (three) business days after the invoice date, BoostBytes reserves the rights to terminate the associated Accounts, Workspaces, contracts and subscriptions. If BoostBytes permits the Customer to make a late payment, we retain the right to charge interest for the late payment, beginning on the due date.

2.6 Credits

BoostBytes handles Credits on a per-Workspace basis; multiple Users in a Workspace can access the same Credits. There are multiple types of Credits for different actions (eg: to start a search on Auran, or to purchase a lead on Trodu are two different Credit types). Different Credit types are not interchangeable or transferable. Credits may be shown in different denominations. Credits grant access, they do not grant rights, the Workspace (and its Users) is not guaranteed to be provided anything, unless otherwise stated. BoostBytes reserves the right to invalidate credits for breach of these Terms. Credits may expire after a set time period after which they are no longer available to use or spend, depending on their type. In the case of Workspace termination by BoostBytes, any remaining Credits will be refunded at the rate they were purchased at or transferred to another Workspace, upon request within 6 (six) months of termination. In case of Workspace termination at the request of a Customer, it is up to the discretion of BoostBytes to provide a refund, a transfer, or to delete the leftover Credits. Credits left over for longer than 6 (six) months after a Workspace termination will be deleted without compensation.

3. Accounts

3.1 Responsibility

The User is responsible for all interactions and use on the Products. The User is responsible for all (including any unauthorized) interactions and use on the Products made by anyone logged in on their Account. The User assures BoostBytes that they will not use the Products to infringe anyone's rights or violate any law.

The User is solely responsible for maintaining access to their own Workspace(s). The User can add or remove Accounts to/from their Workspace if they have the appropriate role to do so, all actions of added Accounts are seen as actions sanctioned by the User that added the Account and gave their authorization through the roles assigned. This includes, but is not limited to, the usage of Credits, modifying other Account roles, messaging, data theft, malicious use, etc. BoostBytes takes no liability in the event of a breach of access or "hacking" due to mismanagement of these Accounts.

3.2 Security

The User is solely responsible for keeping their Account and Password confidential and secure.

3.3 Accuracy

The User agrees to provide accurate information for their Account and not to (attempt to) impersonate anyone.

3.4 Termination

BoostBytes reserves the rights to terminate any Account without prior notice or liability, for any reason whatsoever, including without limitation the breach of these Terms. BoostBytes reserves these same rights for the termination of associated Workspaces.

4. Usage Limitations

The User will not, will not attempt, and will not permit any third party, to use the Products for:

- time sharing or service bureau purposes (including without limitation: sublicensing, distributing, selling, or reselling);
- any purpose other than internal use;
- any purpose that would break any applicable laws and regulations;
 - In particular the laws and regulations of the Netherlands and whichever country the User is located in.
- any purpose other than authorized in these Terms;

The User will also not, and will not permit any third party, to use the Products in any manner that would enable a third party unauthorized access to any of BoostBytes' Services or its Data.

5. Data

5.1 Confidentiality

The User will not share information obtained from BoostBytes' Services with third parties unless otherwise agreed upon with BoostBytes. The User is responsible for the safe handling of any data they may obtain from Products, including respecting the rights of any personal information under the local privacy laws of The Netherlands (AVG) and whichever country the User is in.

5.2 Ownership of Intellectual Property

The Sites, Services, and their respective content (hereafter referred to as "the Content"), including without limitation the logos, icons, infographics and photos, are protected under intellectual property law. The Content is owned by BoostBytes and other companies. Any partial or full reproduction or representation of the Content by any process whatsoever, for any purposes whatsoever, is prohibited without the written consent of BoostBytes.

5.3 Ownership of Data

BoostBytes owns all Data, and is allowed to keep any Data any User deletes within the Products indefinitely, unless otherwise required by law. Deleting an Account or Workspace does not delete associated Data or Data generated by the Account or Accounts in the Workspace. BoostBytes reserves the rights to modify or delete any Data it deems necessary, without further notification or authorization.

6. Links to Other Websites

The Products may contain links to third party web sites or services that are not owned or controlled by BoostBytes.

BoostBytes has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. The User further acknowledges and agrees that BoostBytes shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of or reliance on any such content, goods, or services available on or through any such web sites or services.

7. Liability and Warranty

TO THE FULLEST EXTENT PERMITTED BY LAW, BoostBytes AND ITS AFFILIATES WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, HOWEVER CAUSED, ARISING FROM THE USE OF THE SITE OR THE USE OR PURCHASE OF THE SERVICES. BoostBytes' AGGREGATE LIABILITY FOR DIRECT DAMAGES UNDER THESE TERMS WILL NOT EXCEED THE PAYMENT RECEIVED BY BoostBytes FOR ANY PURCHASES RELATED TO THE DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU.

The User assures BoostBytes that they will not use the Products to infringe anyone's rights or violate any law. The User agrees to indemnify and hold BoostBytes harmless for any liability or claim that results from their participation in the Services, to the extent permitted by applicable law. BoostBytes provides the Products "as is." To the extent permitted by applicable law, BoostBytes specifically disclaims any legal guarantees or warranties such as "merchantability," "fitness for a particular purpose," "non-infringement," and warranties arising out of a course of dealing, usage, or trade.

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that these Terms will otherwise remain in full force and effect and enforceable.

The Terms, and agreements and any disputes or claims arising out of or in connection with them, are subject to the laws of The Netherlands.

8. Changes

BoostBytes reserves the right to change these Terms, when doing so it will notify the Users at least 30 days prior to these changes going into effect. If a User continues to use Products after the date on which the changed Terms take effect, they automatically agree with the new Terms.

Contact

If you have any questions about these Terms, you can contact us by email at info@boostbytes.net